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                  IN THE UNITED STATES DISTRICT COURT
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                       FOR THE DISTRICT OF OREGON
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  DANIEL ORME,
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             Plaintiff,
                                           Case No. CV07-859-HU
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        VS.
                                           FINDINGS AND RECOMMENDATION
  BURLINGTON COAT FACTORY OF OREGON,
   LLC; BURLINGTON COAT FACTORY OF
  WASHINGTON, LLC; and BURLINGTON
   COAT FACTORY WAREHOUSE OF PORTLAND,
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  INC.,
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              Defendants.
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   Benjamin Rosenthal
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  1023 S.W. Yamhill Street, Suite 200
   Portland, Oregon 97205
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        Attorney for plaintiff
  Clarence Belnavis
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   Jennifer Nelson
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  Fisher & Phillips
   111 S.W. Fifth Avenue, Suite 1250
22
  Portland, Oregon 97204
        Attorneys for defendants
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   HUBEL, Magistrate Judge:
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        Plaintiff Daniel Orme brings this action against his former
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               Burlington
                                   Factory,
                                              and
                                                    related
                                                               entities
   employer,
                            Coat
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   (collectively, Burlington), asserting claims for retaliation under
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  FINDINGS AND RECOMMENDATION Page 1
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1 42 U.S.C. § 1981, Title VII of the Civil Rights Act of 1964, 42 U.S.C. § 2000e-3(a), and Or. Rev. Stat. § 659A.030. Burlington moves for summary judgment.

Facts

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Mr. Orme was employed by Burlington from March 3, 2006 to April 20, 2006 at its Jantzen Beach store, as a customer service representative in the linens department (Linens). Complaint \mathbb{I} 3; Declaration of Jennifer Nelson, Exhibit 1, Orme deposition (Orme dep.) 13:3-6; 13:11-13; 13:16-20. Dana Bennett was the district 10 manager who oversaw the operations of the store and Jim Kidd was 11 the store manager. <u>Id.</u> at 14:12-16, 14:09-11. Cecil Cornette managed the cashiers and the "front end" of the store and acted as 13 assistant store manager. <u>Id.</u> at 14:16-24; 17:22-23.

Orme's primary job responsibilities were to assist 15 customers and clean up after them. <u>Id.</u> at 25:03-15. The process of 16 returning merchandise or other store items to their proper places 17 is called "recovery." Id. at 26:15-28:03. During the time that Mr. Orme worked for Burlington, Linens lacked a manager. Id. at 16:17-19 18, 16:23. Dorothy Jacobson was the manager of the women's department, which was located next to Linens. Id. at 32:3-10. It was not uncommon for her to walk past Linens. Id. at 40:6-7.

On April 14, 2006, Mr. Orme worked in Linens until closing time. Id. at 34:17-23. After the store closed, but before employees were released to go home, Mr. Orme left Linens to go to the restroom, then stopped in the doorway of the break room to watch a basketball game. <u>Id.</u> at 34:20-35:1. Mr. Orme has testified that he

was there for approximately one minute. Id. at 44:18-24. Ms. Jacobson saw him and told him to get back to his department; Mr. Orme has testified that she was yelling at him, and he ignored her. Id. at 35:2-6. As Mr. Orme was walking back toward Linens, he heard her say, "You people don't know how to do your job," and either "You don't know how to do your fucking job," or "You need to do your fucking job." Id. at 35:7-16. Mr. Orme testified that he was shocked, id. at 35:12, and asked Ms. Jacobson, "Did you verbally assault me?" and she agreed she did while laughing. Id. at 35:17-10 20.

11 Mr. Orme returned to Linens, but testified that he was 12 "enraged." <u>Id.</u> at 35:21-24, 40:22-25. He then went to see Mr. 13 Cornette, as Mr. Kidd was not working that night. Id. at 35:22- $14 \parallel 36:01$. Mr. Orme told Mr. Cornette that he had been verbally 15 assaulted by Ms. Jacobson, that Ms. Jacobson had used a "racial 16 slur," and that he needed to go home to "avoid further altercations." <u>Id.</u> at 36:7-9. Ms. Jacobson, who had come in right 18 behind Mr. Orme, responded that Linens was not clean and that Mr. 19 Orme could not leave. Id. at 36:6-12. Mr. Orme repeated that he 20 wanted to leave because of Ms. Jacobson's statement. Id. at 36:13-21 15. Soon afterward, Mr. Orme was allowed to leave. <u>Id.</u> at 36:22-24. 22 At the time Ms. Jacobson encountered Mr. Orme at the break 23 room, he was not on an official break, but Burlington allows 24 restroom breaks outside of official breaks. Rosenthal Declaration, Exhibit JK, deposition of James Kidd (Kidd dep.) 113:18-21. Mr. 26 Orme testified that he did not tell anyone in his department when 27

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he went to the restroom because there was no one to tell. Orme dep.
  45:11-13.
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       The next day, Mr. Orme told Mr. Kidd he needed to speak to him
  about the April 14,2006 incident with Ms. Jacobson. Orme dep.
  53:14-17, 22-24. Mr. Kidd met with Mr. Orme about noon. <u>Id.</u> at
6 \parallel 54:3-5. Mr. Orme related his version of the events and asked for
  and received the telephone number for Mr. Bennett so that he could
  discuss the April 14 incident with Mr. Bennett. <u>Id.</u> at 54:6-14. Mr.
  Kidd told Mr. Orme that Burlington would investigate. Id. at 54:6-
10 \parallel 14; 55:11-15; 55:22-24. At his next break, Mr. Orme called Mr.
11 Bennett and left a message. Id. at 54:15-22.
       Mr. Kidd also telephoned Mr. Bennett, to tell him about the
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13 April 14 incident. Declaration of Dana Bennett ¶ 5. Mr. Bennett
14 states in his declaration, dated June 5, 2008, that "[t]hrough Mr.
15 Kidd, [Burlington] began an investigation and interviewed and/or
16 received statements from five employees, including potential
  witnesses Victoria Vanderev, Koang Chuol, Cecil Cornette, Paul
18
  Higley, and Dorothy Jacobson." Id. at \P 6.
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       Mr. Kidd testified that when Mr. Orme first made
                                                                 his
20 complaint, "[r]acism didn't really pop its head up. It
21 primarily the disrespectful tone of Dorothy's comment to him and
22 her cursing." Kidd dep. 77:21-25. But Mr. Bennett testified at his
  deposition that the issue of whether the "you people" reference was
24 racially discriminatory was discussed between himself and Mr. Kidd
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  on or before April 20. Bennett dep. 106:15-19.
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FINDINGS AND RECOMMENDATION Page 4

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According to Mr. Kidd, there was "a lot of investigating from 2 his complaint and then from Dorothy's. And it was a time-consuming ordeal. It was on a weekend, and I needed to consummate as much of the facts as I could from those that were involved." Kidd dep. 81:21-82:1.1

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While being interviewed by Mr. Kidd in connection with Mr. 7 Orme's complaint against her, Ms. Jacobson complained about Mr. Orme's arguing with her about whether Linens was recovered at the time she made her "you people" comment. Kidd dep. 54:1-6. In 10 response to Ms. Jacobson's complaint about Mr. Orme, Mr. Kidd 11 prepared a reprimand, designated a "final warning" for Mr. Orme.

On April 20, 2006, Mr. Bennett went to the store, and he and 13 Mr. Kidd had a meeting with Mr. Orme. Mr. Kidd testified that 14 before meeting with Mr. Orme, he and Mr. Bennett went over the 15 documents he had compiled, "what I had investigated and found out 16 to that point. And I'm not sure exactly everything that I had at that point." Kidd dep. 162:23-163:2.2 Mr. Bennett and Mr. Kidd

¹ Mr. Kidd's investigation of Mr. Orme's complaint consisted 19 of interviewing Dorothy Jacobson and two other people, Victoria Vanderev and Koang Chuol. Koang said he heard nothing, but some yelling, but did not stop to listen to what was said; Vanderev 21 said she heard part of the conversation and only remembered that Ms. Jacobson was telling Mr. Orme to do his work and that Mr. 22 Orme was talking about her disrespecting him. Paul Higley was not present that night; his input was limited to the comment that Linens was not clean when he got there the next day. There is no indication that Cecil Cornette was interviewed or had any knowledge of what had happened except for what Mr. Orme told him. No other witnesses are named in the record. See Kidd Declaration, Exhibit 1.

² As discussed below, Mr. Bennett testified that he never saw any documentation before the April 20, 2006 meeting.

^{28 ||}FINDINGS AND RECOMMENDATION Page 5

interviewed Mr. Orme to get his version of the April 14, 2006 incident. Bennett Declaration \P 7. Mr. Bennett says that after

listening to plaintiff's version of the incident, I indicated to Mr. Orme that statements taken from Ms. Jacobson and other employees witnessing the incident did not corroborate his version of events, but instead supported Ms. Jacobson's version that Mr. Orme's department was not clean, no racially motivated comment was made, Mr. Orme was caught on an unauthorized break watching television at closing, and Mr. Orme was verbally abusive/insubordinate to Ms. Jacobson when she confronted him.

Id. However, at his deposition, four months before the declaration, Mr. Bennett testified that he did not know whether he had any information that would indicate that Mr. Orme's complaint was not made in good faith, Bennett dep. 93:1-14, and that he did not know what the "conflicting story" was. Id. at 95:17-18. At his deposition, Mr. Bennett had no recollection of Ms. Jacobson's side of the story. Id. at 128:11-22. Despite the statement in his declaration that Burlington had obtained a statement from Paul Higley, Bennett testified at his deposition that he had never seen Mr. Higley's statement before his deposition and did not know who asked Mr. Higley to prepare it. Id. 129:2-6. At least on the basis of the record before the court, the only person who contradicted Mr. Orme's version of events was Ms. Jacobson.

Mr. Bennett's deposition testimony is internally inconsistent and disclaims much of Mr. Kidd's testimony. He testified that Mr. Kidd contacted him to say that Mr. Orme had come to him about an "incident on a closing shift," and that Mr. Orme was "very upset." Id. at 17:16-25. Then he testified that he did not remember what Mr. Kidd said when he contacted Mr. Bennett about the situation

1 with Mr. Orme, or what he himself said to Mr. Kidd. Id. at 89:23- $2 \parallel 90:11$. He testified that he did not, before the April 20 meeting, know what Mr. Orme's complaint was. <u>Id.</u> at 45:12-15; 46:15-16. He did not remember receiving the "final warning" to Mr. Orme that Mr. Kidd prepared before the April 20 meeting. Id. at 46:20-47:11. Mr. Bennett testified that prior to the meeting on April 20, he was not aware that Ms. Jacobson had complained about Mr. Orme. <u>Id.</u> at 47:7-8 10.

He did not remember what he told Mr. Orme on April 20, 2006, 10 or what Mr. Orme said. <u>Id.</u> at 91:2-21. He had no recollection of 11 ever asking Mr. Orme for documentation of his complaint or of 12 "asking him for anything." Id. at 47:20-22. He did not know what 13 kind of action Burlington would take to deter discrimination. Id. 14 at 61:17-64:7.

Mr. Bennett recalled that Mr. Kidd had told him Mr. Orme 16 complained to him about Ms. Jacobson's use of the words, "you 17 people," 89:13-18, and the possibility of id. at discrimination, id. at 106:15-19, but said he did not remember 19 whether Mr. Orme said, at the April 20 meeting, that Ms. Jacobson 20 made a racial comment by referring to "you people." Id. 90:2-6. In fact, he did not recall whether the reference to "you people" was 22 even discussed at the April 20 meeting, id. at 91:14-22, although he did testify that he would have been "concerned" if Mr. Orme had

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²⁵ ³ Although Kidd testified that as of April 19, he did not "seriously think, and there was nothing related to me, that it 26 was a quote racist--racism situation." Kidd dep. 101:13-20.See also 175:20-22. 27

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1 brought it up. Id. at 93:17-94:7. Later in his deposition, Mr. 2 Bennett remembered that at the April 20 meeting, Mr. Orme brought up the question of Ms. Jacobson referring to "you people." <u>Id.</u> at 105:15-17.

Mr. Bennett testified that he had "no idea" whether there was any evidence to suggest that Mr. Orme's complaint was not made in good faith. Id. at 92:17-25; 93:1-14. Mr. Bennett repeated that he had "no idea" whether Mr. Orme truly believed Ms. Jacobson had been disrespectful toward him with a racial comment when she said "you 10 people." <u>Id.</u> at 93:25-94:13. Mr. Bennett did not recall how he 11 responded to Mr. Orme at the meeting. <u>Id.</u> at 90:10-11; 94:14-95:3. 12 He did not remember telling Mr. Orme that his conversations with 13 Ms. Jacobson would be of no concern to Mr. Orme, although he 14 thought it sounded reasonable. <u>Id.</u> 94:14-23. He did not recall reviewing any documents before the April 20 meeting. Id. at 94:24-95:18.

Mr. Bennett initially testified that he had no specific recollection of whether Mr. Orme did or did not say that he could 19 not work with someone who had been disrespectful to him. Id. at $20 \parallel 89:5-12$. He did not recall touching on the issue of whether Mr. Orme would or would not take leadership or direction from Ms. 22 Jacobson at the April 20 meeting. <u>Id.</u> at 97:20-98:5. However, later in the deposition, he recalled that Mr. Orme told him he was not 24 going to follow Ms. Jacobson's direction, and that Mr. Bennett said, "Well, I guess you leave me no other option, and I guess you're giving me your resignation," to which Mr. Orme responded 26

FINDINGS AND RECOMMENDATION Page 8

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"Yes, I guess I am." <u>Id.</u> at 99:15-100:2.

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2 Mr. Bennett subsequently changed his testimony to say that Mr. Orme told him, "I can't work for Dorothy any longer," and that Mr. 3 Bennett responded, "Well... you're not leaving us many options. So, if you can't follow direction, then you're going to have to--you 6 know, you're going to have to be able to have that separation and have that discussion and follow the leadership of Dorothy as well as the other managers in the store." <u>Id.</u> at $110:19-111:5.^4$ Mr. Bennett then clarified that he didn't know if he used the words "no 10 option." Id. at 100:3-5. Then he repeated that he had no 11 recollection of Mr. Orme saying he could not work with someone like 12 Dorothy. Id. 100:16-18. He did not recall who first used the word "resignation." <u>Id.</u> at 98:6-10. However, he recalled Mr. Orme 14 saying, "Yeah, I guess I am," though these words do not appear in Mr. Kidd's summary. <u>Id.</u> at 98:15-24.

Mr. Bennett subsequently revised his recollection further, remembering that Mr. Orme said, "I'm not going to listen to Dorothy." <u>Id.</u> at 112:14-16. See also <u>id.</u> at 110:19-111:5.

Despite saying initially that he did not remember anything 20 about the April 20 meeting, later in the deposition Mr. Bennett recalled that he told Mr. Orme he was at the April 20 meeting to listen to all sides of the stories, that he wanted to get to the bottom of it, and find out what really happened so that Burlington could be fair in its decision, and that he was going to talk with

²⁶ ⁴ Although Mr. Bennett then confirmed that Ms. Jacobson was not a supervisor. Id. at 111:25-112:1. 27

²⁸ FINDINGS AND RECOMMENDATION Page 9

Mr. Orme, with Dorothy Jacobson, and with any other witnesses. Id.

at 105:7-13, 105:25-106:6, 107:1-6, 109:8-14. He then remembered

that Mr. Orme started "attacking Dorothy" and not listening to him

"as far as what my take on" the use of the words "you people" was.

Id. at 109:15-23. Mr. Bennett did not recall reviewing any

investigatory documents before the April 20 meeting. Id. at 94:24
95:6, 109:1-3. Despite the promise to get to the bottom of the

situation, he did not talk to or meet with anyone except Mr. Kidd

and Mr. Orme on April 20, 2006. Id. at 105:1-7. Mr. Bennett then

testified that he did not know whether he told Mr. Orme action

would be taken if his discrimination allegations were true. Id.

110:3-8. He never reviewed Mr. Kidd's documentation of the April

20, 2006 meeting for accuracy; he read it for the first time the

morning of the deposition. Id. at 110:9-13.

15 According to Mr. Orme, when he came into Mr. Bennett's office, 16 Mr. Bennett asked him what happened. Orme dep. 61:16-17. Mr. Orme 17 told Mr. Bennett that Ms. Jacobson "verbally and racially assaulted 18 me," saying "you people don't know how to do your job" and that he 19 needed to "do his fucking job." Id. at 61:10-12, 61:21-24. 20 According to Mr. Orme's testimony, Mr. Bennett's response was that 21 Burlington had obtained a statement from Ms. Jacobson and someone 22 else "saying it was the other way around." Id. at 62:13-17. Mr. 23 Orme responded that it was "fine" if they were taking Ms. 24 Jacobson's side over his, but that she "racially assaulted me and I was wondering if anything was going to happen to Dorothy." Id. at 62:18-21. Mr. Orme testified that Mr. Bennett told him they were

1 "doing their best," but that "pretty much nothing would happen to Dorothy," id. at 62:22-24, because Burlington was not going to discipline Ms. Jacobson. <u>Id.</u> at 64:13-14, 65:10-18. Mr. Orme's understanding was that Mr. Bennett did not believe his version of events. <u>Id.</u> at 63:21-14, 64:2-4.

Mr. Orme denies refusing to work with or take direction from Jacobson, testifying that he said only that felt uncomfortable working with someone who racially assaulted him. Id. at 64:18-25, 65:1-6.

Mr. Orme testified that Mr. Bennett told him, "We're going to 11 have to let you go." Id. at 68:5-6. According to Mr. Orme, Mr. Bennett did not say that if Mr. Orme refused to work with Ms. Jacobson, Burlington would accept his resignation. Id. at 68:7-11.

Mr. Kidd testified that he received Ms. Jacobson's version of events on April 15, 2006, and that he decided to reprimand Mr. Orme when he "got all of the documentation compiled." Kidd dep. 78:18-79:2.

Mr. Kidd testified at his deposition that he took notes of his interviews, but did not keep the notes, instead transferring what was on his notes to the reprimands he wrote out, Exhibits 7 and 8 of the Rosenthal Declaration. Kidd dep. 79:21-81:1. However, with

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The testimony is:

So at what point had you decided to discipline Mr. Orme Q: for what occurred on the 14^{th} ?

Once I had all the information compiled from my--my A: notes.

And--0:

A: And I transferred them onto the documentation from Dorothy's complaint.

And we're talking about-when you say your notes, we're Q:

²⁸ FINDINGS AND RECOMMENDATION Page 11

1 its reply materials, Burlington filed some handwritten notes along 2 with a declaration from Mr. Kidd, in which Mr. Kidd states that attached to his declaration are "true and accurate copies of witness statements and notes from witness interviews that conducted in reference to the April 14, 2006 altercation." Kidd Declaration \P 6. Mr. Kidd does not say whether the notes and statements were created at the time of the investigation or for 7 purposes of this litigation.

When Mr. Orme came into the meeting with him and Dana Bennett, 10 Mr. Kidd had a disciplinary document prepared. <u>Id.</u> at 79:6-20, 11 Rosenthal Declaration, Exhibit 8. The document states that it is a "final written warning" for "insubordination." Under the heading "Nature of Violation," Mr. Kidd wrote as follows:

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talking about documents other than these documents (i.e., Exhibits 7 and 8)?

All of these notes (indicating), okay, that I took, the A: documentation, were summarized primarily on this form right here (indicating). That's what I usually do.

⁽By Burlington's counsel, Mr. Belnavis) "This form" Q: being Exhibit 8.

Yeah. A:

Q:And what I'm asking you, though, is if--these other documents, we don't have. You said these were scraps of paper that you threw out.

A: I told you that I probably had scraps of paper. I take my notes every day. I'm running a store.

Q: Right. I understand that.

Okay. And in between being interrupted numerous times, A: I do jot down notes. And I'm probably the only one that can read my notes. And then I will go ahead and reenter them from my notes--okay?

Q: Right. Right.

⁻⁻on the document that everybody else--A:

Q: And we don't have those original notes?

A: No. No.

Friday evening 4/14 9:15 (approx. time) Dorothy Jacobson Dept. Mgr. Sportswear was supervising recovery of the store when she encountered Daniel in the Associates' Lounge watching a Basketball game. When Dorothy informed Daniel he needed to get back to his dept. & do his job -He he argued w/ her- stating the department was clean. When Dorothy pointed out the areas of his dept. needing recovery- Daniel continued argueing w/ a member of management showing complete disrespect towards Dorothy and her position of authority. This type of disrespect toward a member of the store Management Team is a blatant insubordination against all of & Standards/Discipline and can not be allowed. Any further violations of company/store policies & standards may lead to additional Disciplinary Action up to and including Immediate Discharge.

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0 Exhibit 8. 6 This document was faxed to Mr. Bennett before the April

20 meeting with Mr. Orme, but was not given or shown to Mr. Orme.

2 Mr. Kidd testified that he faxed Exhibit 8, the reprimand, to Mr.

13 Bennett on April 19, 2006. Kidd dep. 97:12-98:19. Mr. Kidd

testified that had Mr. Orme not filed a complaint, he would not

15 have sent the reprimand to Mr. Bennett. Kidd dep. 98:22-99:4.

After the meeting on April 20, 2006, Mr. Kidd prepared an "Employee Warning," for "Improper Personal Conduct," "Poor Performance," and "Altercation/Fighting." Under the heading "Nature of Violation," Mr. Kidd wrote:

today 4/20/06 dana bennett (district mgr) and myself called daniel orme into the managers office at 3 pm to discuss the incident of 4/14/06 involving daniel and dept manager dorothy jacobson (sportswear). (documentation attached) dana asked daniel to tell his side of the situation of that evening. after daniel informed dana of his side, dana was explaining what dorthy's and every managers responsibility was for store recovery in directing all associates in their respective areas; and dana was interrupted consistantly by daniel. when dana

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⁶ Spelling, punctuation and abbreviations are as they appear in original document.

²⁸ FINDINGS AND RECOMMENDATION Page 13

informed daniel from the beginning of the conversation that he was here to listen to his side, daniel was persistant in stateing that he could not work with someone that he does not respect especially one that had disrespected him, suggesting dorothy made a "racial" comment by stating "you people"! during their incident! continued to try and explain that daniel's responsibility was to not argue with dorothy and disagree with her, but to do what he was told and then take it to store management. daniel continued to interrupt dana in a disrespectful manner stating "your here talking to me disrespecting her [sic]; what have you said to dorthy of her disrespecting me with a "racial" comment when she people? dana answered you bу stating conversations with dorthy would be of no concern to him7 that it would be confidential like this one. daniel stated once again that he would not work with someone like dorothy and at that point dana stated there were conflicting stories of the incident in the documentation he has read; that dorothy is part of this management in this store and she will continue being so and if his predetermined notion was not to listen then dana would accept daniel's resignation immediately. daniel stated he was getting his attorney and requested dana write his full name and dorothy's, at which time dana responded, "no" that will not happen, and if that is your decision i will accept your resignation and your attorney can contact our attorney. daniel said okay, clocked out and dana informed him that we would put in his hours this week and his last paycheck should be here monday.

<u>Id.</u> at Exhibit 7. Neither Exhibit 7 nor Exhibit 8 was given to Mr. Orme. Kidd dep. 126:1-14.

On April 26, 2006, Mr. Kidd prepared another document which notified Burlington's corporate office of Mr. Orme's termination. Rosenthal Declaration, Exhibit 10; Kidd dep. 127:13-3-128:3. The document states that Mr. Orme was terminated on April 26, 2006, for misconduct. Burlington submitted an Employer's Statement to the State of Washington which advised that Mr. Orme last worked on

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⁷ I.e., Mr. Orme. Kidd dep. 182:21-183:2. As of April 20, 2006, Mr. Bennett had had no conversations with Ms. Jacobson. Kidd dep. 183:3-5.

²⁸ FINDINGS AND RECOMMENDATION Page 14

1 April 20, 2006, and was separated on May 6, 2006, having been 2 discharged for "verbal inappropriate conduct." Rosenthal Declaration, Exhibit 18, p. 1-2.

Standard

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A party is entitled to summary judgment if the "pleadings, depositions, answers to interrogatories, and admissions on file, together with affidavits, if any, show there is no genuine issue as to any material fact." Fed. R. Civ. P. 56(c). Summary judgment is not proper if material factual issues exist for trial. Warren v. 10 City of Carlsbad, 58 F.3d 439, 441 (9th Cir. 1995). A genuine 11 dispute arises "if the evidence is such that a reasonable jury 12 could return a verdict for the nonmoving party." State of 13 California v. Campbell, 319 F.3d 1161, 1166 (9th Cir. 2003). Where 14 the record taken as a whole could not lead a rational trier of fact 15 to find for the non-moving party, there is no genuine issue for trial. Matsushita Elec. Indus. Co. v. Zenith Radio Corp., 475 U.S. 574, 587 (1986).

18 On a motion for summary judgment, the court must view the 19 evidence in the light most favorable to the non-movant and must 20 draw all reasonable inferences in the non-movant's favor. Clicks 21 Billiards Inc. v. Sixshooters Inc., 251 F.3d 1252, 1257 (9th Cir. 22 2001). The court may not make credibility determinations or weigh the evidence. Reeves v. Sanderson Plumbing Products, Inc., 530 U.S. $24 \parallel 133$, 150 (2000). Where different ultimate inferences may be drawn, summary judgment is inappropriate. Sankovich v. Ins. Co. of N. Am., 26 638 F.2d 136, 140 (9th Cir. 1981).

Discussion

A. <u>Retaliation</u>

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Section 704(a) of Title VII provides that

it shall be an unlawful employment practice for an employer to discriminate against any of his employees ... because he has opposed any practice made an unlawful employment practice by this subchapter.

42 U.S.C. § 2000e-3(a). Among other things, § 704(a) prohibits employers from retaliating against employees who oppose discriminatory employment practices.

1. <u>Elements of prima facie case</u>

To establish a prima facie case of retaliation, the employee must show that he has engaged in statutorily protected 1) expression; 2) he has suffered an adverse employment action; and 3) there is a causal link between the protected expression and the adverse action. <u>EEOC v. Dinuba Medical Clinic</u>, 222 F.3d 580, 586 (9th Cir. 2000). The definition of "adverse employment action" in the context of a retaliation claim is different, and broader, than in the context of a disparate treatment claim. Burlington N. & Santa Fe Rwy. Co. v. White, 548 U.S. 53 (2006). For purposes of a retaliation claim, the term "adverse employment action" is not actions that affect the terms and conditions of employment; rather, it is an action that might reasonable worker from engaging in protected activity. Id. See also Ray v. Henderson, 217 F.3d 1234, 1243 (9th Cir. 2000).

In some cases, causation can be inferred from timing alone where an adverse employment action follows on the heels of protected activity, see, e.g., <u>Villiarimo v. Aloha Island Air</u>,

1 <u>Inc.</u>, 281 F.3d 1054, 1065 (9th Cir. 2002) and <u>Passantino v. Johnson</u> & Johnson Consumer Prods., Inc., 212 F.3d 493, 507 (9th Cir. 2000), particularly when the adverse action occurs "fairly soon after the employee's protected expression." Villiarimo, 281 F.3d at 1065. See also <u>Clark County Sch. Dist. v. Breeden</u>, 532 U.S. 268, 273 (2001) (cases that accept mere temporal proximity between an knowledge of protected activity and 7 employer's an employment action as sufficient evidence uniformly hold that the temporal proximity must be very close).

Burlington asserts that Mr. Orme has failed to establish the 11 elements of protected activity, adverse employment action or causal 12 link.

Protected activity a.

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Burlington asserts that where the conduct complained of could not reasonably be considered to have violated Title VII, a complaint about it does not constitute protected activity for purposes of making a retaliation claim, citing a case from the Eastern District of Washington, Daly v. Cazier Enterprises, Inc., 2006 U.S. Dist. LEXIS 80847 (E.D. Wash. 2006) (attached to 20 Supplemental Nelson Declaration as Exhibit 12).

Daly was a female college student who worked at a family run Subway sandwich franchise. Her employer, Cazier, became concerned about customer complaints from the store where Daly usually worked, 24 and brought in a new manager. The new manager, Caserez, a woman, held a store wide employee meeting emphasizing the importance of customer service and warned employees that they could lose their

jobs if the situation did not improve.

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The next day, Noe Valencia, a Mexican-American supervisor who normally worked at a different location, was on duty at the store where Daly worked. At one point, Daly was in the back of the store and asked Mr. Valencia, "Do you got it [sic] or should I get it?" 6 with regard to a customer. Valencia later told Daly that the way she asked the question, in front of the customer, would make other Mexicans think she did not like her job and was lazy. He advised her to ask her coworkers, "Would you like help?" Soon after this 10 conversation, Daly went to the back of the store to get a bag of 11 mustard. She remarked that the bag she was carrying "feels just 12 like a baby." In response, Valencia asked Daly whether she had any 13 children and whether she was married. She responded that she did not have time for children or marriage as she was in college. 15 Valencia said he was married at 20, and that he knew other people 16 who had children at that age. At some point during the shift Daly told Valencia she was uncomfortable with the questioning. Later that evening, Valencia had a conversation with another Hispanic 18 19 supervisor, Guadalupe Saenz. Daly, who understands Spanish, overheard Valencia telling Saenz about the conversation he had with 20 Daly about the interaction with the customer, and saying Daly was 22 very lazy.

complaining about Daly wrote а letter to Cazier interactions with Valencia and the conversation between Valencia and Saenz. Crazier investigated the incident and met with Daly. Daly indicated that her coworkers had been harassing her. To Daly,

1 the meeting seemed like an interrogation and Caserez tested Daly's 2 Spanish. Daly asked not to have to work with Valencia again. Subsequent to the complaint, Daly's work hours were decreased. About two weeks later, Daly was terminated. In Cazier's termination letter, he indicated that Daly's complaint was one factor in his decision to terminate her.

The court held that Daly could not assert a claim for retaliation under Title VII because Daly failed to show she had engaged in statutorily protected activity: her complaint, about a 10 single incident, was not even arguably based on violation of the law or conduct that Daly reasonably believed was discriminatory.8

The Daly opinion relied on Clark County Sch. Dist. v. Breeden, 13 | 532 U.S. 268 (2001) (per curiam). In <u>Breeden</u>, the Supreme Court held that a plaintiff was precluded from asserting a retaliation claim based on her internal complaints about an incident of alleged 16 sexual harassment because no reasonable person could have believed that the incident violated Title VII.

In <u>Breeden</u>, plaintiff contended that her employer had taken 19 adverse employment actions against her in response to protected activities. She alleged that a male supervisor met with plaintiff and another male employee to review the psychological evaluation reports of job applicants. The report for one of the applicants

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²⁴ The court noted that establishing a retaliation claim under 42 U.S.C. § 1981 "may be more complicated" than a retaliation claim under Title VII because "there are no underlying standards on which to base the determination of whether the plaintiff engaged in protected activity." 2006 LEXIS 80847 at *14. 27

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1 disclosed that the applicant had once commented to a co-worker, "I 2 hear that making love to you is like making love to the Grand Canyon." At the meeting, plaintiff's supervisor read the comment aloud, looked at plaintiff and said, "I don't know what that means." The other male employee then said, "Well, I'll tell you later," and both men chuckled. Plaintiff complained about the episode. Her claim of retaliation asserted that she was punished for these complaints.

The Supreme Court applied the standard used by the Ninth 10 Circuit below, without ruling on the standard itself, that Title 11 VII protects employee opposition "not just to practices that are 12 actually made ... unlawful" by Title VII, but also to practices 13 that the employee could reasonably believe were unlawful. See <u>Trent</u> v. Valley Electric Ass'n Inc., 41 F.3d 524, 526 (9th Cir. 1994). The 15 Court concluded that no reasonable person could have believed that 16 the single incident complained of by the plaintiff violated Title VII, because the "ordinary terms and conditions of [plaintiff's] job required her to review the sexually explicit statement in the 19 course of screening job applicants," and her co-workers in the 20 hiring process were subject to the same requirement. The Court 21 noted that in the district court, plaintiff "conceded that it did 22 not bother or upset her" to read the statement in the applicant's Breeden, 532 U.S. at 271. The Court held that the file. supervisor's comment, the co-worker's response, and the chuckling of both were at worst an "isolated incident" that could not remotely be considered as serious as the law required.

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In <u>Daly</u>, the court applied <u>Breeden</u> to conclude that no 2 reasonable person could believe that Valencia's single comment about Mexicans thinking Daly was lazy, and his discussion that same day with Saenz which Daly overheard, constituted violation of § 1981 or created a hostile working environment.

Mr. Orme has submitted a case from the Southern District of New York, Watson v. E.S. Sutton, Inc., 2005 WL 217659 (S.D.N.Y. 2005), but that case involves sexual harassment and the holding is specific to the facts.

I am unpersuaded that <u>Breeden</u> and <u>Daly</u> defeat Mr. Orme's 11 claim. Ms. Jacobson's comment was ambiguous insofar as "you people" 12 might or might not refer to race. It was not part of Mr. Orme's job 13 duties to review racial comments, as it was plaintiff's job in Breeden to review sexually explicit statements, and unlike the 15 plaintiff in <u>Breeden</u>, who said she was not bothered or upset by the 16 comment, Mr. Orme testified that Ms. Jacobson's comment about "you 17 people" enraged him. A comment made directly to the plaintiff, as 18 here, is different in its impact from a comment appearing in a job 19 applicant's file reacted to by coworkers without reference to 20 plaintiff.

In contrast to the <u>Daly</u> case, Ms. Jacobson's comment about "you people" to Mr. Orme, an African-American, could reasonably be interpreted as a racial slur, unlike the comment of Valencia (apparently Mexican himself) about Mexicans thinking Daly, who is not a Mexican, was lazy. A reasonable juror could conclude that Mr. ///

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Orme reasonably believed that Ms. Jacobson's comment to him was racially discriminatory.

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In its reply brief, Burlington makes an argument based on a different case, <u>Green v. Shoreline Community College</u>, 2006 U.S. Dist. LEXIS 92490 (E.D. Wash. 2006).

In that case, plaintiff Riccardo Green, who is Filipino, Mongolian, Jamaican, and Native American, taught tai chi courses at Shoreline. He alleged that he was told by a Shoreline employee, Nickerson, that he could not use computer equipment because the 10 school was closing early. Green asked Nickerson whether she "has a 11 problem with me" and "have you ever heard of racism?" Green alleged that on another occasion, he asked Nickerson for keys to a 13 classroom, and that Nickerson's husband, who was present, told Green to say "please."

Green complained about the two incidents to Human Resources and may have made an EEOC complaint, although there was no evidence that the charge was processed or that Shoreline knew of it before the alleged adverse actions taken against Green by the college.

Shoreline continued to offer Green's courses through the summer quarter of 2005, but the courses for the winter, spring, and summer quarters of 2005 were cancelled for insufficient enrollment. The evidence showed that enrollment in the class dropped to 3 in winter term of 2005, zero in spring of 2005, and 2 in summer of 2005, after previously ranging from 24 to 8. In May 2005, a Caucasian female was hired to teach a different type of tai chi course for the fall quarter of 2005.

The court held that Green's retaliation claim could not be maintained because his complaints were not protected activity. The court acknowledged that the two incidents with Nickerson might have been subjectively perceived as constituting harassment or discrimination based on race, but that under an objective standard, no reasonable person could believe that the two incidents constituted violations of Title VII by Shoreline.

As with <u>Daly</u> and <u>Breeden</u>, I conclude that the <u>Green</u> case is distinguishable from this case, and that Mr. Orme has satisfied the "protected activity" element of his prima facie case.

b. Adverse employment action and causation

Burlington contends that Mr. Orme suffered no adverse employment action, because he has not produced any evidence that he was reprimanded for complaining about Dorothy Jacobson's remark, or that he was terminated. Rather, Burlington argues, Mr. Orme was reprimanded for arguing with Ms. Jacobson, and he voluntarily resigned his employment after a "thorough investigation of his complaint showed that his allegations could not be substantiated." Defendant's Memorandum, p. 11.

According to Mr. Kidd's testimony, a written reprimand, based on Ms. Jacobson's response to Mr. Orme's complaints, had already been prepared and shown to Mr. Bennett before the April 20, 2006 meeting—that is, before Burlington had interviewed Mr. Orme about his complaint. The parties do not dispute that the reprimand would not have been given if Mr. Orme had not complained about Ms. Jacobson.

Mr. Kidd did not say in his deposition who was interviewed in the course of his investigation or what was said. But as part of Burlington's reply materials, Mr. Kidd submitted a declaration stating that he interviewed Dorothy Jacobson and three witnesses. Declaration of Jim Kidd \P 3. The Declaration states that none of the witnesses he interviewed corroborated Mr. Orme's allegation that Ms. Jacobson had said anything referencing Mr. Orme's race. Id. at \P 4.

in his declaration that Mr. Kidd states Ms. Jacobson 10 "complained to me about Mr. Orme's behavior the night of April 14, 11 2006, providing a written statement that indicated that Mr. Orme 12 argued with her when she told him that his department was not 13 recovered and to get back to work." Id. at \P 5. The Jacobson statement itself is attached to Mr. Kidd's declaration as Exhibit 15 1. In her statement, Ms. Jacobson denied using the "f word" to Mr. 16 Orme and said that she told Mr. Orme he was not doing his job and to recover Linens properly. Ms. Jacobson asserted that Mr. Orme argued with her about whether his department was recovered. <u>Id.</u> In 19 her statement, Ms. Jacobson does not admit or deny that she made a 20 reference to "you people." <u>Id.</u> She states that Mr. Orme told Cecil 21 Cornette he had a sick child and needed to leave, but her statement 22 does not indicate whether she heard what Mr. Orme said to Mr. Cornette or whether she was told by Mr. Cornette. In any event, 24 there is no evidence that Mr. Cornette was asked to corroborate 25 this assertion by Ms. Jacobson.

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Mr. Kidd's notes reflect that Victoria, a Linens associate, 2 told Mr. Kidd she heard Jacobson and Orme yelling at each other, with Jacobson saying, "You need to work," and Orme saying, "Don't disrespect me." Id. Mr. Kidd also wrote that Victoria had said, "Dorothy has a loud voice and should be more calm when talking to people." Id. Mr. Kidd's notes of the conversation with Victoria neither confirm nor disprove Mr. Orme's complaint about Ms. Jacobson's "you people" remark.

Mr. Kidd's notes reflect that someone named Koang in Receiving 10 said he had only heard the yelling, but did not stop to listen to 11 what was said. <u>Id.</u> Again, Mr. Kidd's notes neither confirm nor 12 disprove Mr. Orme's complaint.

A written statement by Paul Higley is also attached to Mr. 14 Kidd's declaration. The statement is dated April 15, 2006, the day 15 after the incident with Jacobson. Id. Mr. Higley relates that Mr. 16 Orme came in at 1:30 that day and started talking with Holly, a 17 part time sales associate, about Ms. Jacobson. Mr. Higley said he interrupted the conversation "when it became apparent to me that 19 Daniel was upset," and that Mr. Orme told him Ms. Jacobson had 20 "jumped" him about not recovering the department, when the department was recovered and clean. Id. Mr. Higley said he stopped Mr. Orme and said, "I don't know what happened between you and Dorothy, but this department was not clean or [sic] was it 24 recovered." <u>Id.</u> Mr. Higley took Mr. Orme to bath rugs and showed him the condition of the section as he had found it, but Mr. Orme was "firm in his statement that he did recover that section." Id.

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Even if this new evidence from Burlington were admissible and timely, Mr. Kidd's notes do not support Burlington's contention that there is no genuine issue of material fact that the witnesses Mr. Kidd interviewed failed to corroborate Mr. Orme's complaint about a racist comment by Ms. Jacobson. The statements by Victoria and Koang neither confirm nor deny Mr. Orme's complaint. Mr. Higley's statement addresses only the question of whether Linens was recovered at the end of the day on April 14, 2006. Mr. Bennett's deposition testimony creates more questions than it resolves.

Mr. Kidd's testimony shows that Mr. Kidd had already prepared a "final warning" for Mr. Orme, based on "insubordination" toward 13 Dorothy Jacobson before Mr. Kidd and Mr. Bennett had even heard Mr. Orme's side of the story. A jury could reasonably find that this "final warning" constituted retaliation for his complaint. As Mr. Orme points out, until Mr. Orme complained to Mr. Kidd about Ms. Jacobson, no reprimand or other discipline was pending against him. The reprimand that Mr. Kidd prepared and presented to Mr. Bennett 19 was prepared after Mr. Orme complained about Ms. Jacobson, and was apparently prepared as a result of Mr. Orme's complaint--there is no indication in the record that the reprimand was the result of a complaint initiated by Ms. Jacobson before Mr. Kidd asked her about Mr. Orme's complaint.

A reasonable jury could also find that if Mr. Orme had not complained about Ms. Jacobson, he would not have been issued the reprimand and would not have been fired on April 20, 2006, during

the meeting with Mr. Bennett that Mr. Orme himself had asked for.

I turn now to the question of whether Burlington had legitimate, non-discriminatory reasons to take the actions it did, and whether Mr. Orme has met his burden of showing pretext.

Legitimate explanation for employer's conduct

The employer can rebut the plaintiff's prima facie case by producing evidence of a legitimate, nondiscriminatory explanation for its actions. St. Mary's Honor Center v. Hicks, 509 U.S. 502, 506-07 (1993) (if plaintiff establishes prima facie case, burden of 10 production shifts to employer to articulate a nondiscriminatory reason for adverse employment action, causing the presumption created by the prima facie case to fall away.) The employer must produce evidence, not merely express an argument. Rodriquez v. GMC, $904 \text{ F.2d } 531, 533 \ (9^{\text{th}} \text{ Cir. } 1990).$

There is essentially no evidentiary support for Burlington's contentions that 1) Mr. Orme's complaints were unsubstantiated by other witnesses in the course of an investigation conducted by Mr. Kidd, 2) the reprimand prepared by Mr. Kidd before the April 20 meeting was prepared for reasons other than Mr. Orme's complaint about Ms. Jacobson's remark, and 3) Mr. Orme voluntarily resigned his position rather than being terminated.

Pretext С.

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Mr. Orme can establish pretext in two ways:

(1) indirectly, by showing that the employer's proffered explanation is 'unworthy of credence' because it is internally inconsistent or otherwise not believable, or (2) directly, by showing that unlawful discrimination more likely motivated the employer.

1 Chuang, 225 F.3d at 1127. To survive summary judgment, Mr. Orme is 2 not required to provide direct evidence of discriminatory intent as long as a reasonable factfinder could conclude, based on his prima facie case and the factfinder's disbelief of Burlington's reasons for discharge, that discrimination was the real reason for Burlington's actions. Nidds v. Schindler Elevator Corp., 113 F.3d 912, 918 n. 2 (9^{th} Cir. 1997).

8 Circumstantial evidence must be "specific" and "substantial" to create a triable issue of fact on whether the employer intended 10 to discriminate. Godwin, 150 F.3d at 1222.9 A plaintiff can make a 11 case that an employer is biased by showing the employer's proffered 12 explanation for the adverse action is "unworthy of credence." 13 Coghlan v. American Seafoods Co. LLC, 413 F.3d 1090, 1095 (9th Cir. 14 | 2005) (quoting <u>Burdine</u>, 450 U.S. at 256). As the Supreme Court 15 explained in Reeves v. Sanderson Plumbing Prods., Inc., 530 U.S. 133, 147 (2000), "Proof that the defendant's explanation is unworthy of credence is simply one form of circumstantial evidence that is probative of intentional discrimination, and it may be 19 quite persuasive." In deciding whether judgment as a matter of law is appropriate, the court looks at "the strength of the plaintiff's 20 21 prima facie case, the probative value of the proof that the

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But see Cornwell v. Electra Cent. Credit Un., 439 F.3d 1018, 1030-31 (9th Cir. 2006) (discussing whether post- \underline{Godwin} cases may have overturned the Godwin requirement that a plaintiff's circumstantial evidence of pretext must be "specific and "substantial," but not finally deciding the issue because the evidence presented by the plaintiff was sufficient to create a genuine issue of fact regarding the defendant's motive for its actions under the <u>Godwin</u> specific and substantial standard in any 27 event).

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1 employer's explanation is false, and any other evidence that supports the employer's case." Reeves, 530 U.S. at 148-49.

The witness statements proffered by Mr. Kidd do not establish that Mr. Orme's complaint was unsubstantiated. Ms. Jacobson does not address the "you people" remark in her statement, neither confirming nor denying it. The other two witnesses Mr. Kidd interviewed, Victoria and Koang, denied hearing the entire conversation between Ms. Jacobson and Mr. Orme. It is undisputed that Mr. Higley was not in the store on April 14, 2006. There is no 10 statement or other evidence from Mr. Cornette.

There is no dispute that the reprimand prepared by Mr. Kidd 12 before the April 20, 2006 meeting would not have been prepared had 13 Mr. Kidd not been investigating Mr. Orme's complaint. There is no evidence that Ms. Jacobson complained about Mr. Orme's argumentativeness or insubordination to her until 16 interviewed by Mr. Kidd in connection with Mr. Orme's complaint 17 about her.

Burlington's documentation contains inconsistent own 19 statements about whether Mr. Orme resigned or was terminated for 20 misconduct; the record contains two documents prepared 21 Burlington which state that Mr. Orme was terminated. Mr. Bennett's 22 deposition testimony is contradictory and inconsistent on what was said to Mr. Orme and what Mr. Orme said. Mr. Bennett's testimony is 24 also inconsistent with many of the statements in Mr. Kidd's documentation of the April 20 meeting.

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The evidence of pretext is sufficient to enable Mr. Orme to survive summary judgment.

Recommendation

I recommend that Burlington's motion for summary judgment (doc. # 47) be denied, because Mr. Orme has made out a prima facie case and has also submitted evidence sufficient to overcome Burlington's nondiscriminatory reasons to show pretext.

Scheduling Order

The above Findings and Recommendation will be referred to a 10 United States District Judge for review. Objections, if any, are 11 due October 14, 2008. If no objections are filed, review of the Findings and Recommendation will go under advisement on that date. 13 If objections are filed, a response to the objections is due October 28, 2008 and the court's review of the Findings and Recommendation will go under advisement with the District Judge on that date.

Dated this 29th day of September, 2008.

/s/ Dennis James Hubel Dennis James Hubel United States Magistrate Judge

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